

2026

Know. Engage. Lead.
www.eitc.ca

EITC

Emotional Intelligence CERTIFICATION



Your people need emotional intelligence now more than ever. And so do you. Get EQ-i certified online.

Emotional intelligence skills form the foundation for leadership, team development, psychological safety, diversity/equity/inclusion, managing change, coaching, relationship building, resilience and employee engagement.

EQ-i 2.0® and EQ 360 Certification Course

Four half-days

The EQ-i 2.0/EQ 360 from MHS Inc. are the most widely used measures of EQ in the world. These assessment and development tools are used by leading organizations as the basis for their leadership and people development programs. The certification course will prepare you to assess and develop emotional intelligence for employee and leadership effectiveness, coaching, recruiting, screening, succession planning, training, and more. The EQ-i 2.0 and EQ 360 represent the state-of-the-art in measuring emotional intelligence skills.



The perfect complement to certification: Developing EQ Course

Two half-days

These two half-days of online training will enhance your certification by deepening your understanding of the 15 EQ competencies and give you tools and strategies to help others develop them. This course also gives you the resources and content for implementing your own custom emotional intelligence training.



About EITC

For over 25 years, EITC has been offering EQ-i 2.0 and EQ 360 certification. We can also assist you in the design, development and delivery of custom training programs to meet your unique needs. This can include leadership development, EQ coaching, team effectiveness, and other topics designed to address specific organizational issues. Our trainers are also available for keynote presentations, strategic planning, needs assessment, and custom high-impact learning experiences.



The **Emotional Intelligence
Training Company Inc.**
Know. Engage. Lead.



EQ-i 2.0®/EQ 360 Certification

This four half-day, interactive training course includes everything you need to know to use the EQ-i 2.0/EQ 360 for coaching, training, employee development, counseling, recruitment and screening, and more. You get:

- » Personal EI assessment and debrief
- » Two follow up coaching sessions
- » A leadership report
- » Four half-days of training
- » Access to Developing EQ (see below)
- » Certification to use the EQ-i 2.0 and the EQ 360
- » The EQ Edge: Emotional Intelligence and Your Success
- » Compare and contrast EQ assessment tools
- » Learn to effectively administer, interpret, and give feedback based on assessment results
- » Practice applying the instruments with real-world corporate case studies.
- » CCE Credits: 9.25 Core Competencies & 8.75 Resource Development Credits



Developing EQ

This additional two half-day course ensures participants have a comprehensive understanding of the EI competencies and understand how to integrate EQ into leadership development coaching, training, and consulting.



What You Can Expect

- » Improve your own EQ
- » Add to your professional credentials
- » Receive customizable materials you need to run your own courses
- » Learn activities to use in workshops and training sessions
- » Gain the necessary skills and knowledge to implement EQ development programs
- » Compare and contrast EQ assessment tools
- » Learn to effectively administer, interpret, and give feedback based on assessment results
- » Practice applying the instruments with real-world corporate case studies.
- » Receive an additional 7.75 Resource Development Credits.

WHY CERTIFICATION?

More communication. Better relationships. Effective leadership. Synergistic teamwork. Succession planning. Leadership screening. Inspired, motivated employees. Buzz. Focus. Increased bottom-line results!

EDUCATIONAL CREDITS WITH ICF, APA, SHRM, AND MORE

Certification provides participants with 9 Core Competency Credits and 15 Resource Development Credits through the International Coach Federation (ICF). We are accredited by the American Psychological Association (APA) for 14.5 CE, and 14.5 PDCs with the Society for Human Resource Management (SHRM).

Selected Client List

Allstate Insurance – Terasen Gas – Philips Electronics – AT&T – Canadian Cancer Agency – Greater Vancouver Regional District – Canadian Forest Products – SaskEnergy – SaskPower – Seagate Technologies (San Jose, CA) – TELUS – Sierra Systems – CN Rail – Autodesk – BC Pavillion Corporation – Workers' Compensation Boards of BC, Saskatchewan, and the State of Kansas – Ministry of Attorney General, Province of BC – HRSDC Canada – Indian and Northern Affairs Canada – Canada Revenue Agency – Ministry of Finance, Province of BC – BC Human Resource Management Association – Ministry of Advanced Education, Alberta – Variety Club – Langara College – University of Alberta – University of Victoria – ABN Amro Bank – Saudi Aramco – Justice Institute of BC



Certification Courses licensed by MHS Assessments.



AMERICAN PSYCHOLOGICAL ASSOCIATION



**EQ-i 2.0/EQ 360
CERTIFICATION**
FOUR HALF-DAYS ONLINE

DEVELOPING EQ
TWO HALF-DAYS
ONLINE

**EMOTIONAL INTELLIGENCE
CERTIFICATION PROGRAM**
SIX HALF-DAYS ONLINE



About the Facilitator

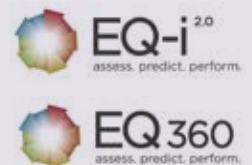
David Cory, B.Ed., M.A. (Adult Ed), Certified Trainer with MHS Inc., coaches and trains leaders to develop their Emotional Intelligence skills. David has worked with major corporations in Europe, Asia, Africa, the Middle East, the Caribbean, and all over North America. David works with the Canada School of Public Service in Ottawa, is a guest instructor with 6 post-secondary institutions both locally and abroad, and is a past president of the local chapter of the International Society for Performance Improvement.



**Find out more and register online at
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EQ Online Certification Program Dates

Developing EQ (dates in brackets)

JANUARY 26-29 (FEB 2-3)

FEBRUARY 23-26 (MAR 2-3)

MARCH 23-26 (30-31)

APRIL 20-23 (27-28)

MAY 19-22 (26-27)

JUNE 22-25 (29-30)

JULY 20-23 (27-28)

AUGUST 24-27 (31-SEP 1)

SEPTEMBER 21-24 (28-29)

OCTOBER 19-22 (26-27)

NOVEMBER 16-19 (23-24)

DECEMBER 14-17 (21-22)



EQ-i 2.0®/EQ 360 Certification

This two day (four half-days), interactive training course includes everything you need to know to use the EQ-i 2.0/EQ 360 for coaching, training, employee development, counseling, recruitment and screening, and more.



About the Course

- » Provide a 'best practices' approach to EQ assessment and development.
- » Understand proper administration and interpretation of the EQ-i 2.0/EQ 360.
- » Practice coaching individuals using their EQ-i 2.0/EQ 360 report.
- » Become aware of the guidelines for ethical use of the EQ-i 2.0/EQ 360 in employment and development settings.
- » Acquire the necessary knowledge and tools to present on the Topic of Emotional Intelligence to professional audiences.
- » Receive 9.25 International Coaching Federation Core Competency CCE's and 6.75 Resource Development CCE's; 14.5 APA CE's; 14.5 SHRM PDC's.
- » Have the opportunity to take the EQ-i 2.0/EQ 360 and have an individual feedback session to interpret your results.
- » Become an EQ-i 2.0/EQ 360 certified professional which qualifies you to purchase and administer the EQ-i 2.0/EQ 360.

At the Course

- » The online course will run from 9:00 am to 1:00 pm PST
- » Receive a participant manual.
- » Have your knowledge evaluated at the end of the 4th day.

Before the Course

- » Upon registering you will receive the ebook, *The EQ Edge*, by Dr. Steven Stein and Dr. Howard Book, and instructions on completing the EQ-i 2.0/EQ 360 online.
- » Complete the EQ-i 2.0/EQ 360 online.
- » Get your EQ-i 2.0/EQ 360 results.
- » Receive your own one-on-one feedback, by telephone or Zoom.

Online Certification Course Costs

The fee of \$1,997CAD, plus taxes, includes all materials received before or during the workshop, as well as certification from MHS Inc.

Custom In-House Certification Courses

Save travel and accommodation costs by hosting your own certification course - in-house. This course can be customized to the unique needs of your organization and can be arranged on your schedule at a site of your choosing. Please contact to discuss details.

Developing EQ



This additional one day (two half-days) course focuses on ensuring participants become confident and competent in integrating EI into their work and lives and provides access to resources to assist the EI development of others, e.g. participant manuals, PowerPoint slides, games, exercises, learning activities, and video clips.

About the Course

- » Understand EI development and the Stages of Change
- » Provide a best practices approach to EI development for improved effectiveness at work and in life
- » Experience games, exercises, and learning activities designed to develop EI
- » Obtain customizable course outlines and participant manuals for use in your own EI development programs
- » Learn about all the available resources you can use to support others to improve their EI
- » Receive 6.25 Resource Development CCE's

Before the Course

You will receive articles by email as pre-course reading.

Course Cost

The price of \$697 CAD plus taxes includes the full-day course, all reading and resource materials: EI Course Participant Manual, EQ Development Guide, EI Course PowerPoint Presentation, video clips, EQ training games and learning activities, and much more.

Following the Course

Once you have completed the Developing EQ, you will have everything you need to develop your emotional intelligence competencies. EITC will continue to support all participants via telephone and will be available to you on a fee for service basis, as necessary to ensure your long-term success.